

# Frequently Asked Questions for Kansas Child Support Services Customers



## What is PayNearMe?

PayNearMe makes it easy and convenient for you to make a payment with CASH at more than 25,000 trusted payment locations nationwide, including CVS Pharmacy, 7-Eleven, Family Dollar, and ACE Cash Express stores.

## How can I make a PayNearMe payment?

There are 3 steps to make a payment:

1. Get a new payment code by going to [PayNearMe.com/Kansas](https://PayNearMe.com/Kansas).
2. Go to any participating store, show the cashier your PayCode, and make a payment with CASH.
3. Kansas Child Support Services is notified of your payment instantly. Collect your receipt.

## What does a PayNearMe PayCode look like?

A PayNearMe PayCode can take different forms at different stores.

- **At CVS Pharmacy and 7-Eleven**, it will be a standard barcode.
- **At Family Dollar**, it will be a barcode if printed or a code that is read to the cashier if shown on a mobile device.
- **At ACE Cash Express**, it will be a 6-digit alpha-numeric code that you will read to the cashier.

## Can the PayNearMe PayCode be reused?

Yes! Once you've received your PayNearMe PayCode you can use it to make a payment every month by taking it to a participating location along with your cash payment.

## When will Kansas Child Support Services be notified of my payment? Do I need to follow up with them?

A notification will be sent to Kansas Child Support Services. Payment may take 3 to 4 banking days to be posted to your child support account. Keep your receipt as proof of payment.

## How will I know my payment has been accepted?

You will receive a receipt with a date and time stamp from the cashier as proof of your payment.

## What are the participating payment locations?

Payment locations include more than 25,000 CVS Pharmacy, 7-Eleven, Family Dollar and ACE Cash Express stores nationwide. You do not need to wait in a separate line, but can make a PayNearMe payment right at the cashier. To locate the closest store, go to [PayNearMe.com/locations](https://PayNearMe.com/locations) and choose 7-Eleven retailers.

## What is the fee to make a PayNearMe payment?

There is a \$1.99 processing fee for each PayNearMe cash payment.

## Is there a limit to how much you can pay in cash?

There is a \$1,000 maximum amount per transaction. The maximum amount per transaction in OK and AZ is \$999.

## Who can I contact for more help or questions?

Email [support@paynearme.com](mailto:support@paynearme.com) or call 1 (888) 714-0004. You can also visit their support page at [PayNearMe.com/support](https://PayNearMe.com/support).

PayNearMe is a convenient way to pay your child support with cash at local CVS Pharmacy, 7-Eleven, Family Dollar and ACE Cash Express stores



Low \$1.99 convenience fee



Guaranteed payment



Many locations open 24/7