



Support payments can be made through the kspaycenter.com site. We have transitioned to a new, more modern payment platform that will provide more payment options, increased reliability and offer you more control over how and when you make a payment.

The new system is available as of August 23, 2023.

Questions often asked by persons paying support include:

Will the information currently stored in KPCpay transfer to the new system?

Your user profile (user name, password, court order numbers, etc.) will continue to be available through KPCpay. Continue to update information as normal (i.e., payment amount, add or delete a court order, etc.).

Will the payment method (saved bank account and/or credit card information) transfer to the new system?

Previously saved payment methods (bank account and/or credit/debit card information) **will not** transfer to the new system. You must enter the bank account(s) and/or credit/debit card(s) you wish to save the first time you access the new system. Going forward, you will access your saved payment method information unless/until you change it.

When did the transition take place?

The transition occurred on August 23, 2023. The new system availability has been announced on the kspaycenter.com website.

Will new payment options be available?

In addition to the current payment methods (web based e-check, debit/credit card payments and PayPal), digital wallet payments will be offered including ApplePay, GooglePay and Venmo.



Will the future dated payments be available in the new system?

The ability to make future dated payments is again available. You may schedule future dated payments up to 180 days from the current payment date.

Will I be able to research payments made before the transition in kspaycenter.com?

Full payment history will be available at www.kspaycenter.com, by selecting:

- Payment Records
- Search
- Basic or Comprehensive Payment Records
- Select the court order's County Name, and enter the court order number in which you need to search. You may also select a desired date range if needed.

Will I need to change my username and/or password?

Your username and password will transition to the new system. You will not be required to establish new authentication credentials.